

Airport Comfort Enhancer (ACE) & Security Level 1

Greater London International Airport Authority (GLIAA)

Full-time | \$20.60/hr (increase within 4 months) | Rotational Schedule | Employee Benefits

(Weekends, evenings, overnights, holidays)

Job Summary:

Customer support is the #1 focus of this position. Successful candidate to ensure passenger comfort and security through customer service, terminal operations, and emergency response. Prior experience working at an airport/airline would be a definite benefit.

Key Responsibilities & Skills:

- Assist passengers and address inquiries.
- Monitor terminal activity, report issues.
- Handle calls, coordinate emergency responses.
- Conduct facility inspections, oversee service providers.
- Escort authorized personnel airside.
- Respond to security/medical incidents, monitor security systems.
- Manage parking services, lost & found.
- Maintain logs and incident reports.

Qualifications:

- Valid Driver's License
- Strong communication & problem-solving skills
- Security, emergency response, airport operations knowledge
- Ability to work under pressure
- Proficiency in Microsoft Office
- Bilingualism (English & French) is an asset



Join us in creating a safe, welcoming airport experience!

Apply by August 18, 2026

Only selected candidates will be contacted.

No phone inquiries.

Email: hr@flylondon.ca

Address: Human Resources, GLIAA, 10 Seabrook Way,
London, ON N5V 3B6